

Hidden **Security Threats** in Oracle E-Business Suite

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Speakers

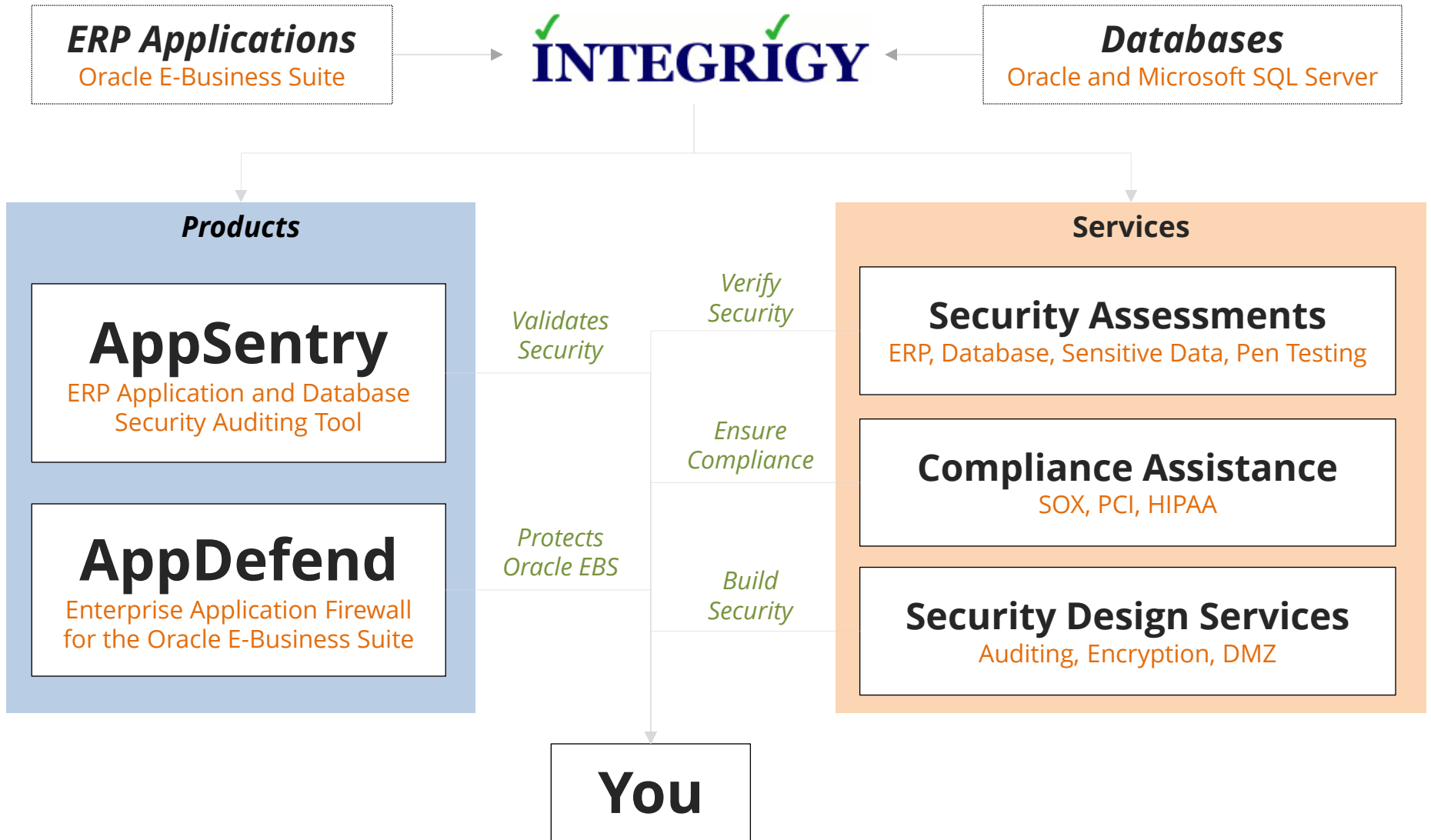
Jeffrey T. Hare, CPA, CIA, CISA **ERP Risk Advisors**

- Founder of ERP Risk Advisors and Oracle User Best Practices Board
- 14 years working with Oracle EBS as client and consultant
- Experience includes Big 4 audit, 6 years in CFO/Controller roles – both as auditor and auditee
- Author – *Oracle E-Business Suite Controls: Application Security Best Practices*

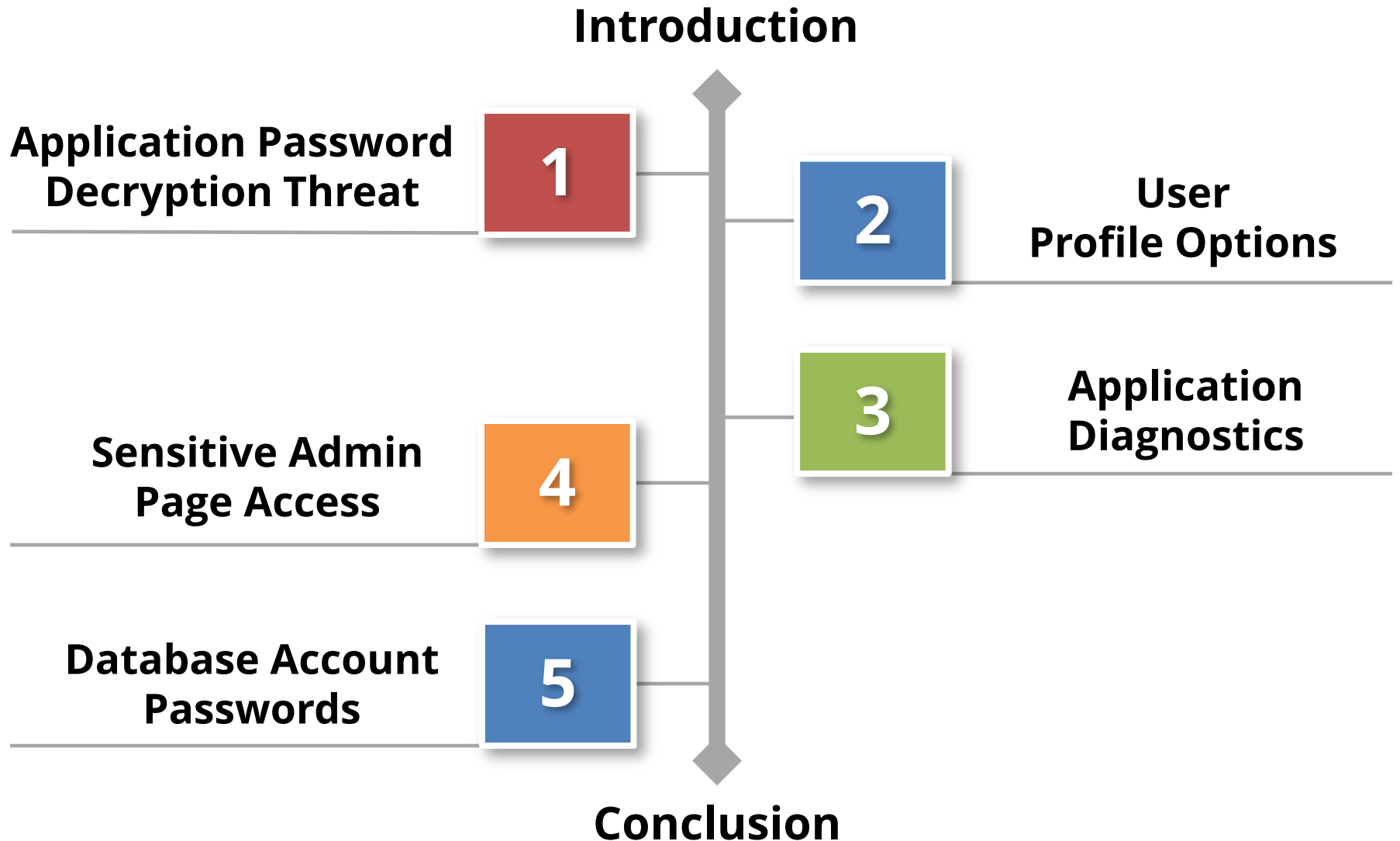
Stephen Kost **Integrigy Corporation**

- CTO and Founder
- 16 years working with Oracle and 14 years focused on Oracle security
- DBA, Apps DBA, technical architect, IT security, ...
- Integrigy Consulting – Oracle EBS security assessments and services
- Integrigy AppSentry – Oracle EBS Security Assessment and Audit

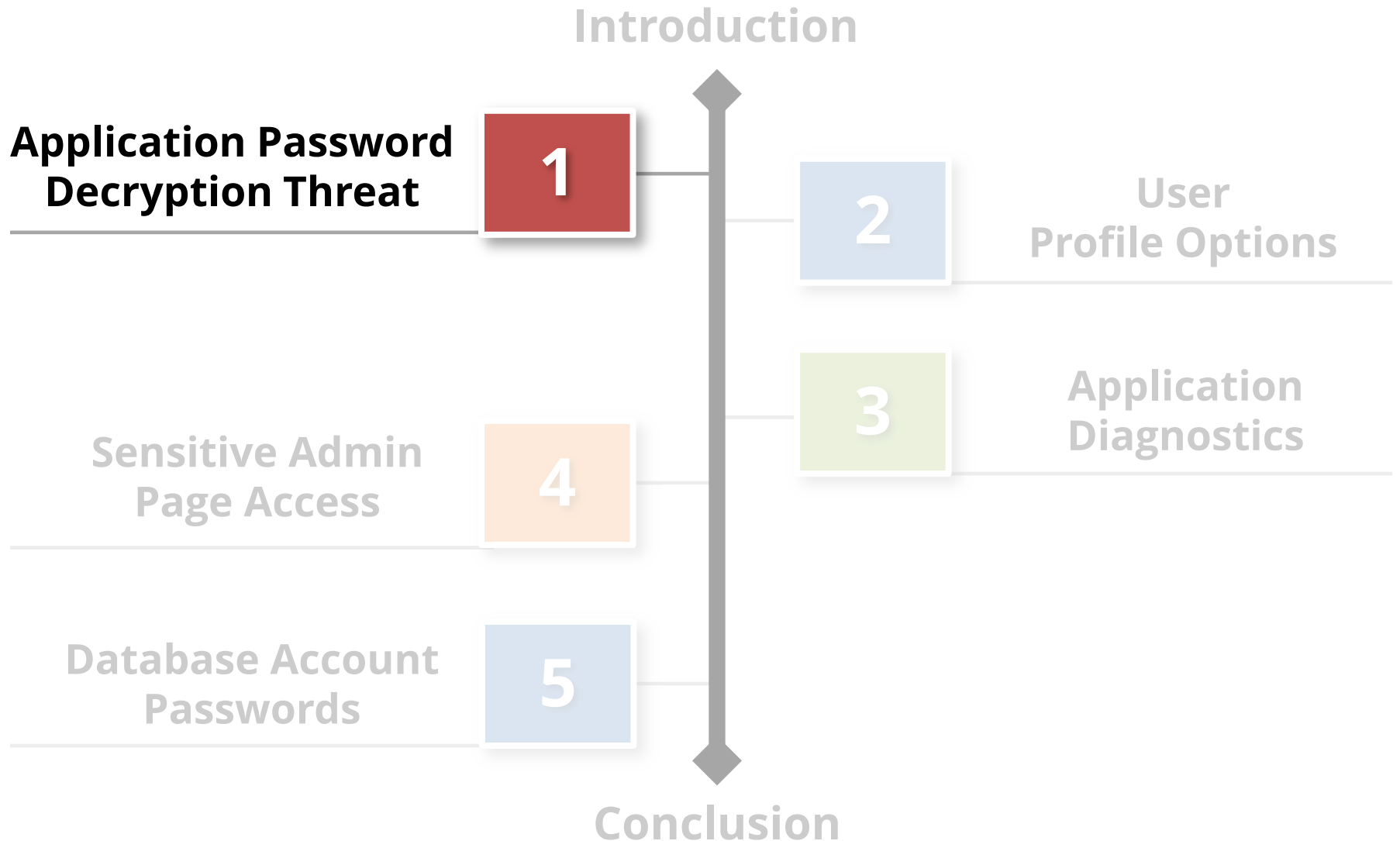
About Integrigy



Agenda

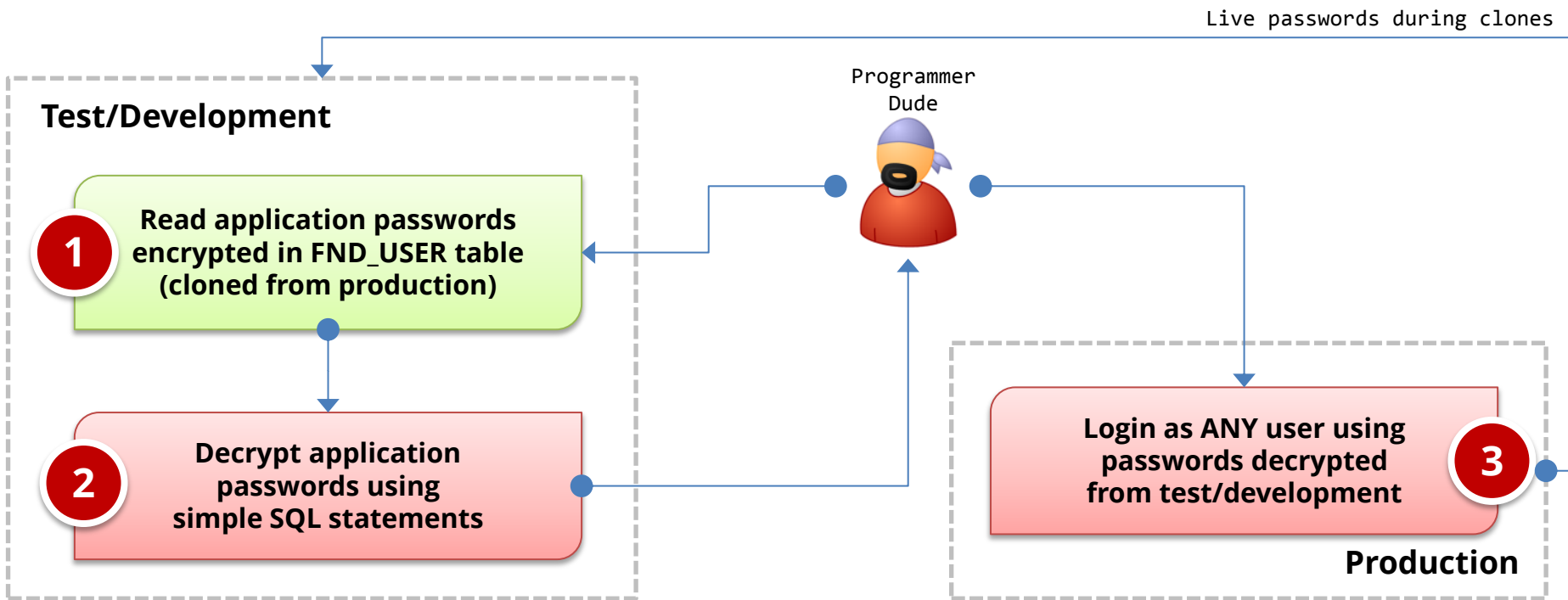


Agenda



Threat

Application user passwords may be **decrypted** and multiple other user accounts may be used to circumvent application controls.



Oracle EBS Password Encryption

FND_USER Table

| USER_NAME | ENCRYPTED_FOUNDATION_PASSWORD | ENCRYPTED_USER_PASSWORD |
|-----------|---|---|
| GUEST | ZG _{6EBD472D1208B0CDC78D7EC7730F9B249496F825E761BA3EB2FEBB54F6915FADA757EF4558CF438CF55D23FE32BE0BE52E} | ZG _{6C08D49D524A1551A3068977328B1AFD260400FB598E799A3A8BAE573777E7EE7262D1730366E6709524C95EC6BFA0DA06} |
| SYSADMIN | ZH _{39A396EDCA4CA7C8D5395D94D8C915510C0C90DA198EC9CDA15879E8B547B9CDA034575D289590968F1B6B38A1E654DD98} | ZH _{F57EAF37B1936C56755B134DE7C83AE40CADD44AA83B1D7455E5533DC041773B494D2AA04644FB5A514E5C5614F3C87888} |
| WIZARD | ZG _{2744DCFCFFA381B994D2C3F7ADACF68DF433BADF59CF6C3DAB3C35A11AAAB2674C2189DCA040C4C81D2CE41C2BB82BFC6} | ZG _{E9AAA974FB46BC76674510456C739564546F2A0154DCF9EBF2AA49FBF58C759283C7E288CC673044036E284042A8FE4451} |

**APPS password
encrypted user
name + user
password**

**User password
encrypted using
APPS password**

Password Decryption SQL – APPS Password

```
SELECT
    (SELECT get_pwd.decrypt (UPPER
        ((SELECT UPPER (fnd_profile.VALUE
            ('GUEST_USER_PWD')) FROM DUAL)),
        fu.encrypted_foundation_password)
    FROM DUAL) AS apps_password
FROM fnd_user fu
WHERE fu.user_name LIKE UPPER
    ((SELECT
        SUBSTR (fnd_profile.VALUE ('GUEST_USER_PWD') ,1 ,
        INSTR (fnd_profile.VALUE ('GUEST_USER_PWD'), '/') - 1 )
    FROM DUAL))
```

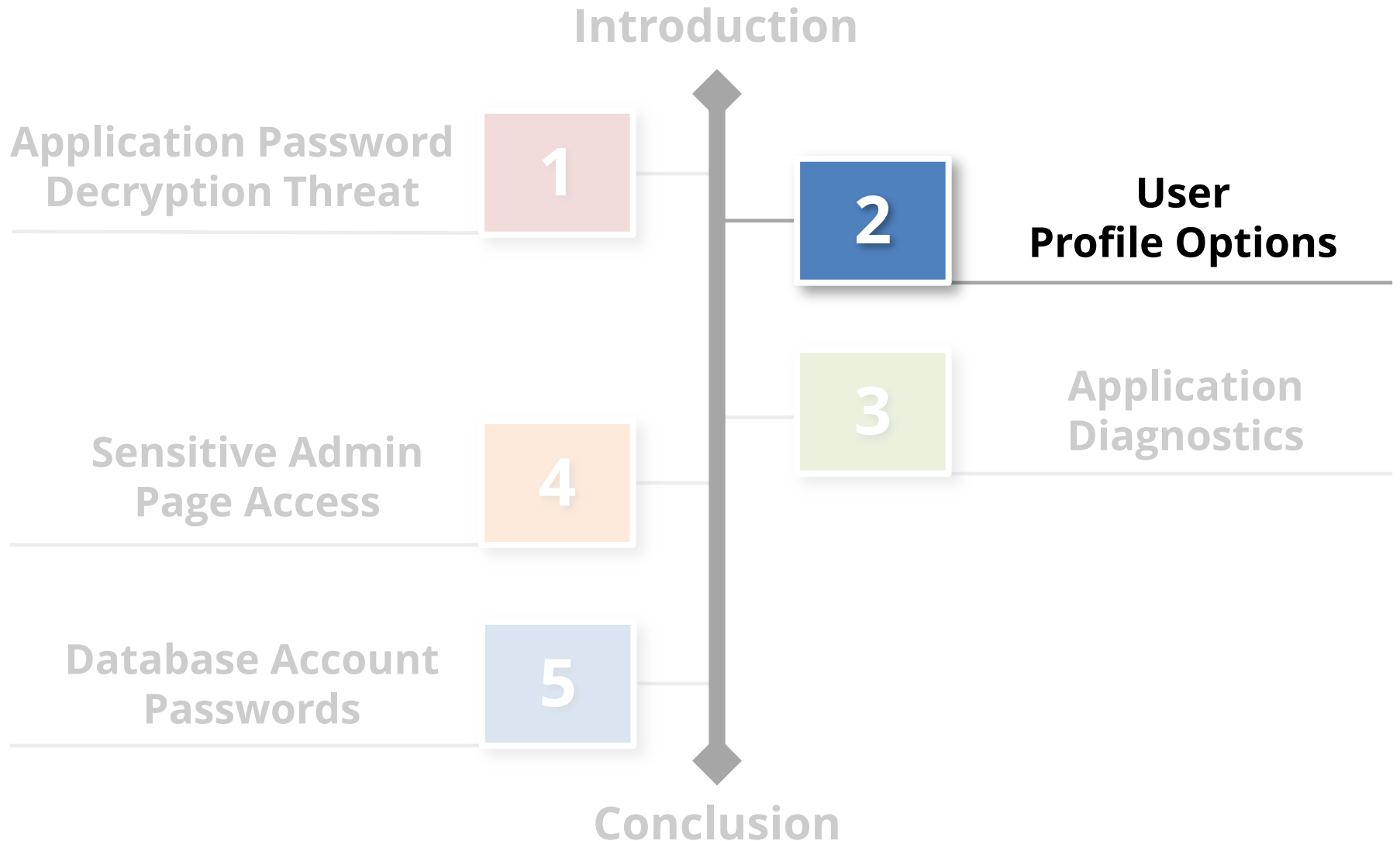

Oracle EBS Password Decryption

- ❖ **Application passwords by default are **encrypted**, not **hashed** which is more secure**
Simple method to decrypt if able to access FND_USER table
- ❖ **Secure hashing of passwords is **optional** and must be enabled by DBA**
Patch for earlier 11i versions and included with R12 but disabled by default
- ❖ **Encrypted application passwords are cloned to test and development databases**
See Integrigy whitepaper for recommendations

Password Decryption Recommendations

- ❖ **Be sure password hashing is enabled by DBAs**
DBAs must run FNDCPASS USERMIGRATE (MOS ID 457166.1)
Verify it has been run successfully for all user (MOS ID 1084956.1)
- ❖ **Change all application user passwords when cloning from production to test and development**
All environment credentials should be changed during clones
Enable forgot password functionality for accessing passwords
- ❖ **Enable strong application password controls in all Oracle EBS environments**
Prevents possible brute forcing of application password hashes

Agenda



User Profile Values

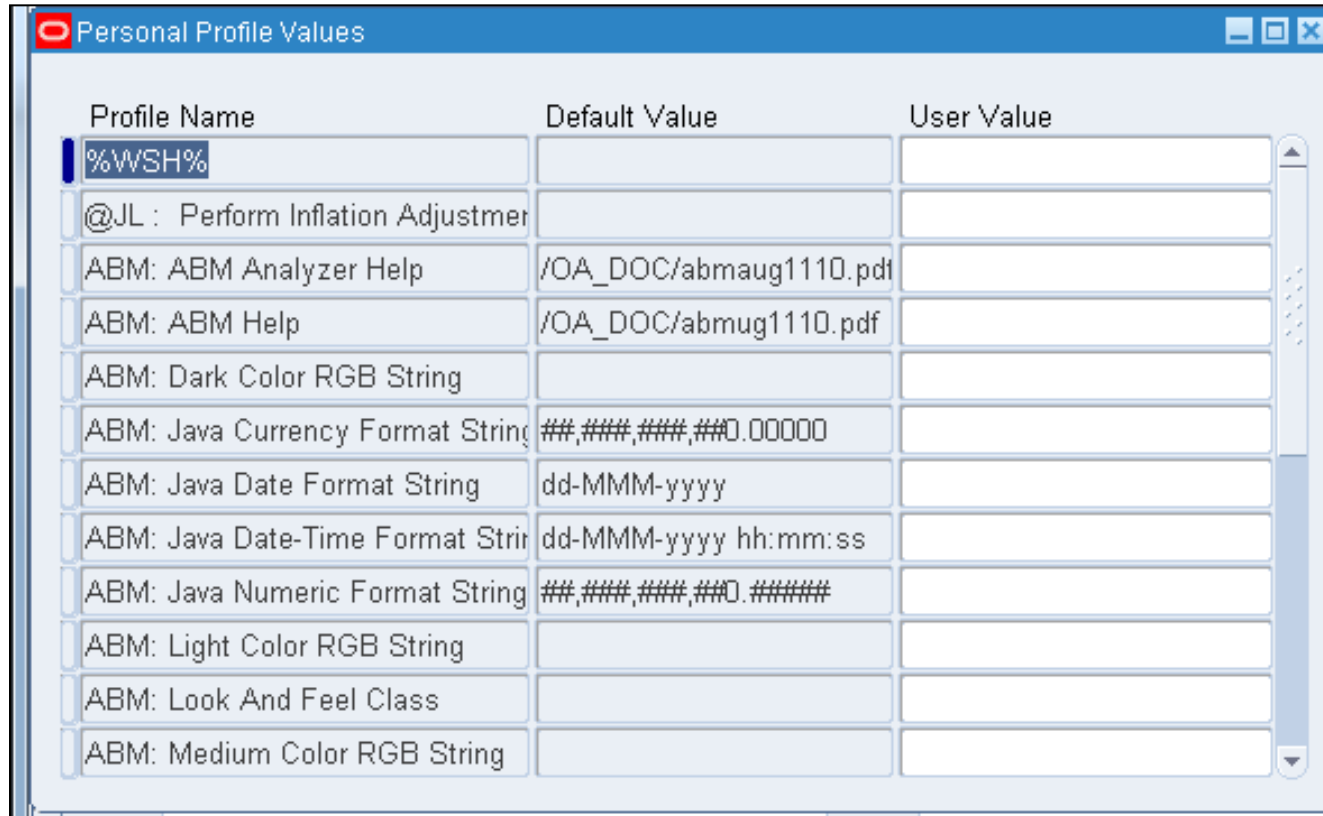
- Profile Options can be set through the System Profile Values form:

The screenshot displays two overlapping windows from a software application. The background window is titled "System Profile Values" and features a table with the column header "Profile Option Name". The foreground window is titled "Find System Profile Values" and contains the following elements:

- Display** section with a list of checkboxes:
 - Site
 - Application
 - Responsibility
 - Server (B)
 - Organization
 - User
 - Profiles with No Values
- Four empty text input fields corresponding to the unchecked options above.
- A "Profile" label followed by a single empty text input field.
- Two buttons at the bottom: "Find" and "Clear".
- A "User" label followed by a vertical list of ten empty text input fields on the right side of the window.

User Profile Values

- Profile Options can also be set through the User Profile Values form:



The screenshot shows a window titled "Personal Profile Values" with a table of profile options. The table has three columns: "Profile Name", "Default Value", and "User Value". The first row is selected, and the "User Value" field is empty. The other rows show various profile options with their default values.

| Profile Name | Default Value | User Value |
|-----------------------------------|------------------------|------------|
| %WSH% | | |
| @JL : Perform Inflation Adjustmer | | |
| ABM: ABM Analyzer Help | /OA_DOC/abmaug1110.pdf | |
| ABM: ABM Help | /OA_DOC/abmug1110.pdf | |
| ABM: Dark Color RGB String | | |
| ABM: Java Currency Format String | ##,###,###,##0.00000 | |
| ABM: Java Date Format String | dd-MMM-yyyy | |
| ABM: Java Date-Time Format Strin | dd-MMM-yyyy hh:mm:ss | |
| ABM: Java Numeric Format String | ##,###,###,##0.##### | |
| ABM: Light Color RGB String | | |
| ABM: Look And Feel Class | | |
| ABM: Medium Color RGB String | | |

User Profile Values

- Risks:
 - Override of controls via the User Profile Values form
 - Changes to System Profile Options that are not analyzed / approved by appropriate personnel
 - System profile options are not set to meet control objectives or operational objectives – which may be in conflict

User Profile Values

- 8907 profile options in this R12 instance

Profiles

Name: IGS_DA_XML_W3C_REF

Application: Student System

User Profile Name: IGS: XML Degree Audit W3C URI

Description: W3C XML Schema Standards

Hierarchy Type: Security

Hierarchy Type Access Level

| | Visible | Updatable |
|-----------------------|-------------------------------------|-------------------------------------|
| Site | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Application | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Responsibility | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Server | <input type="checkbox"/> | <input type="checkbox"/> |
| Server+Responsibility | <input type="checkbox"/> | <input type="checkbox"/> |
| Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| User | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Active Dates

Start: 15-MAY-2003

End:

User Access

Visible

Updatable

SQL Validation used for the Profile Option's List of Values

Open

Record: 8334/8907

User Profile Values

- Example:

The screenshot shows the 'Profiles' window with the following configuration:

- Name: GL_JRNL_REVIEW_REQUIRED
- Application: General Ledger
- User Profile Name: GL: Journal Review Required
- Description: Journal review required before posting
- Hierarchy Type: Security

Hierarchy Type Access Level

| | Visible | Updatable |
|-----------------------|-------------------------------------|-------------------------------------|
| Site | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Application | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Responsibility | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Server | <input type="checkbox"/> | <input type="checkbox"/> |
| Server+Responsibility | <input type="checkbox"/> | <input type="checkbox"/> |
| Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| User | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

Active Dates

- Start: 01-JAN-1951
- End:

User Access

- Visible
- Updatable

SQL Validation used for the Profile Option's List of Values

```
SQL="SELECT MEANING \"Jrnl review required\",  
LOOKUP_CODE  
INTO :visible_option_value,  
:profile_option_value  
FROM fnd_lookups  
WHERE lookup_type = 'YES_NO'  
COLUMN=\"\"Jrnl review required\"(30)\"
```


User Profile Values

- Control expectations – user profile values:
 - Access to the form is totally removed or
 - Personalization is done to restrict access to just those profile options that are low risk

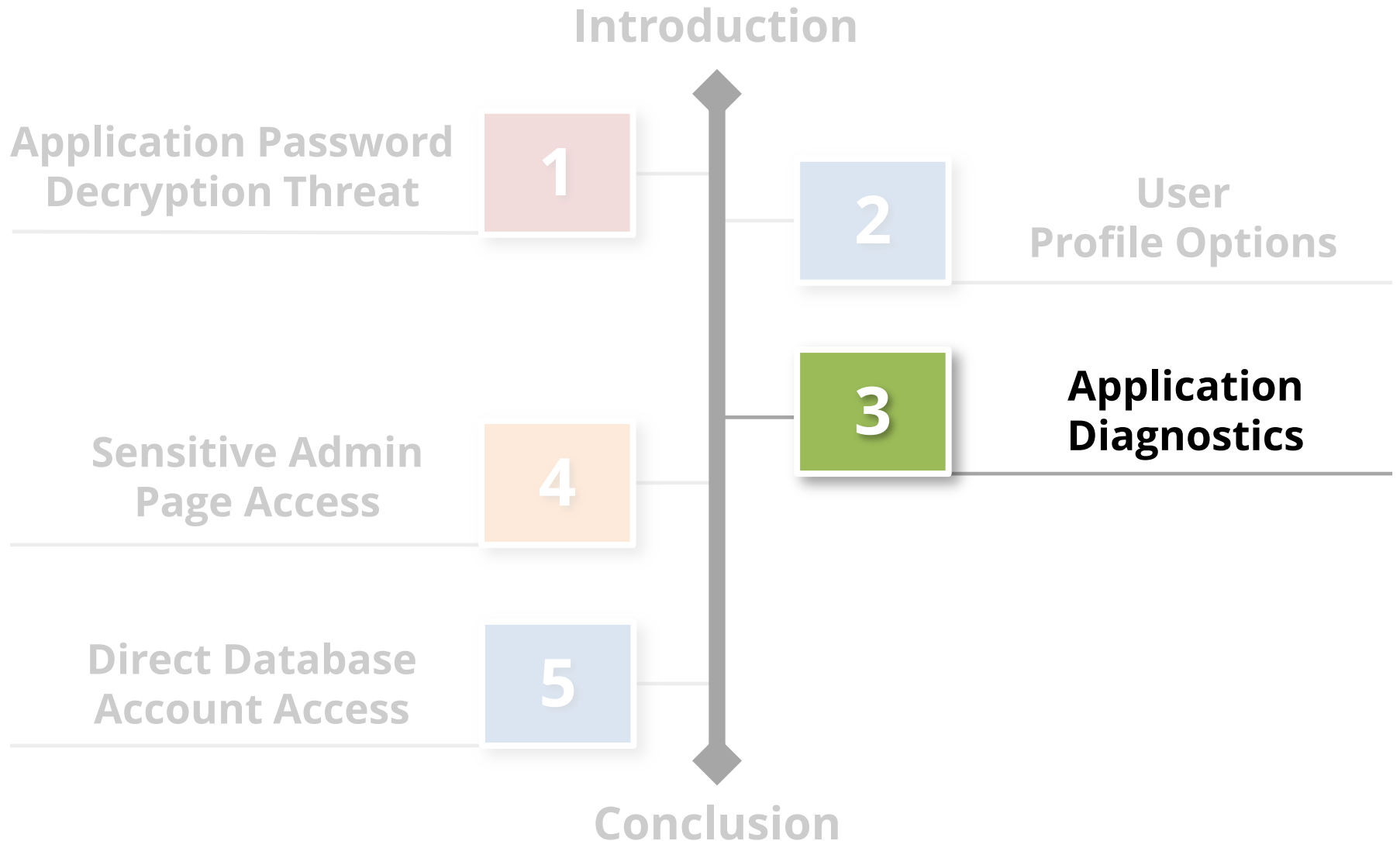
User Profile Values

- Control expectations - overall:
 - A risk assessment has been performed to identify which profile options should be subject to the change management process, or all profile option changes are subject to the change management process
 - The change management documentation clearly identifies the profile options that are subject to the change management process or states that all profile option changes are subject to the change management process

User Profile Values

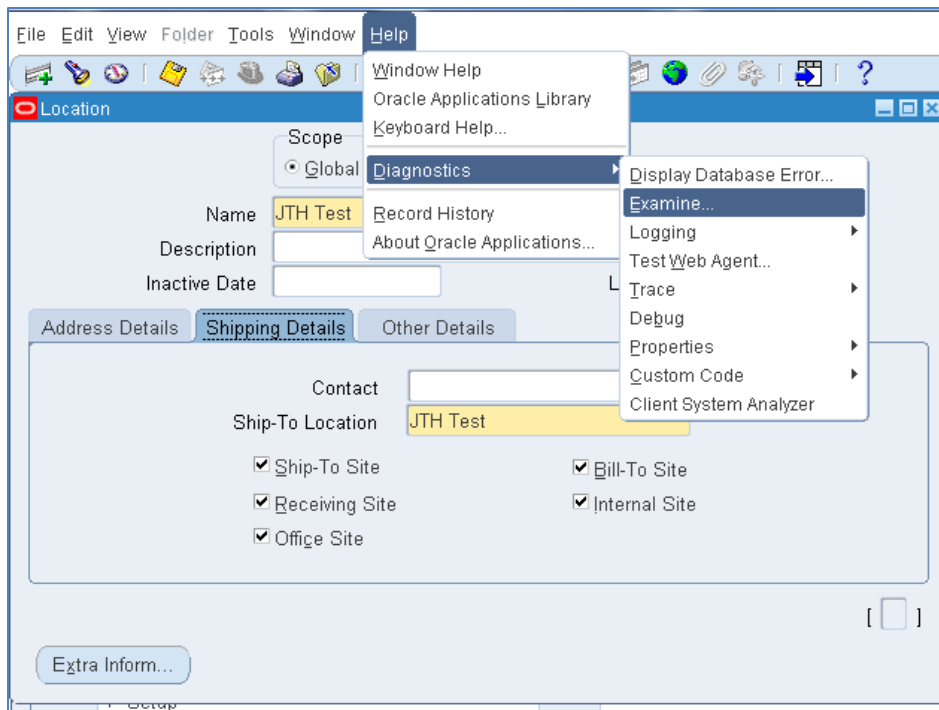
- Control expectations - overall:
 - A log-based or trigger-based auditing solution has been deployed to build a detailed audit trail of profile option changes
 - A quality assurance process is in place that tests for unauthorized changes by tracing actual changes back to approved changes
 - Testing of the change management process is performed to verify that the procedures have been followed and properly documented – approvals obtained, etc

Agenda



Application Diagnostics

- Represents 'back door' access to tables
- Enabled through Utilities: Diagnostics profile option

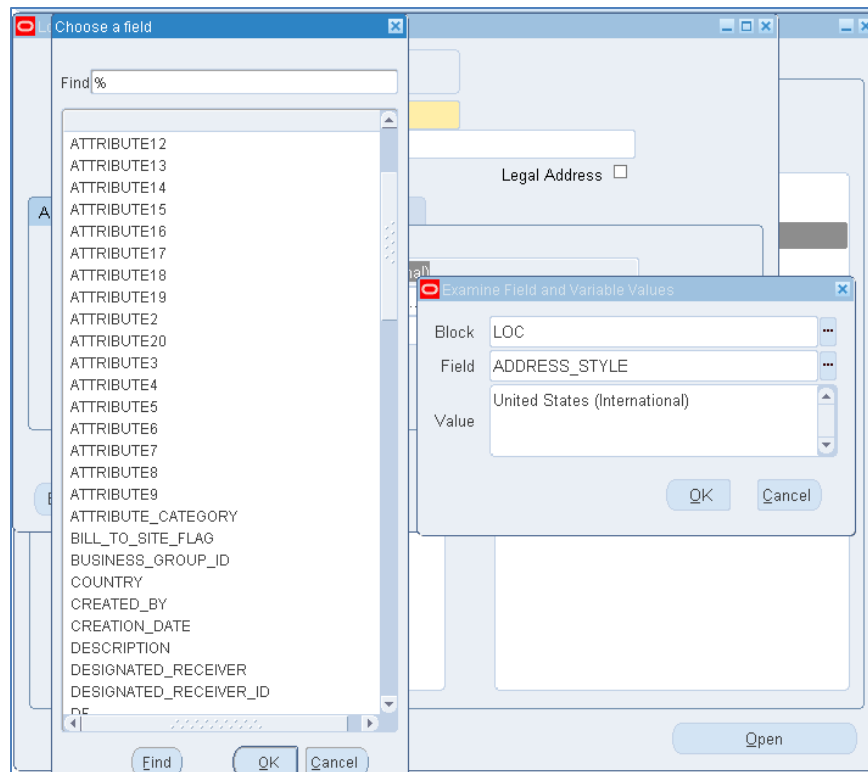


Application Diagnostics

- Risks:
 - Back door access to maintain data not visible through forms such as IDs
 - Corruption of data

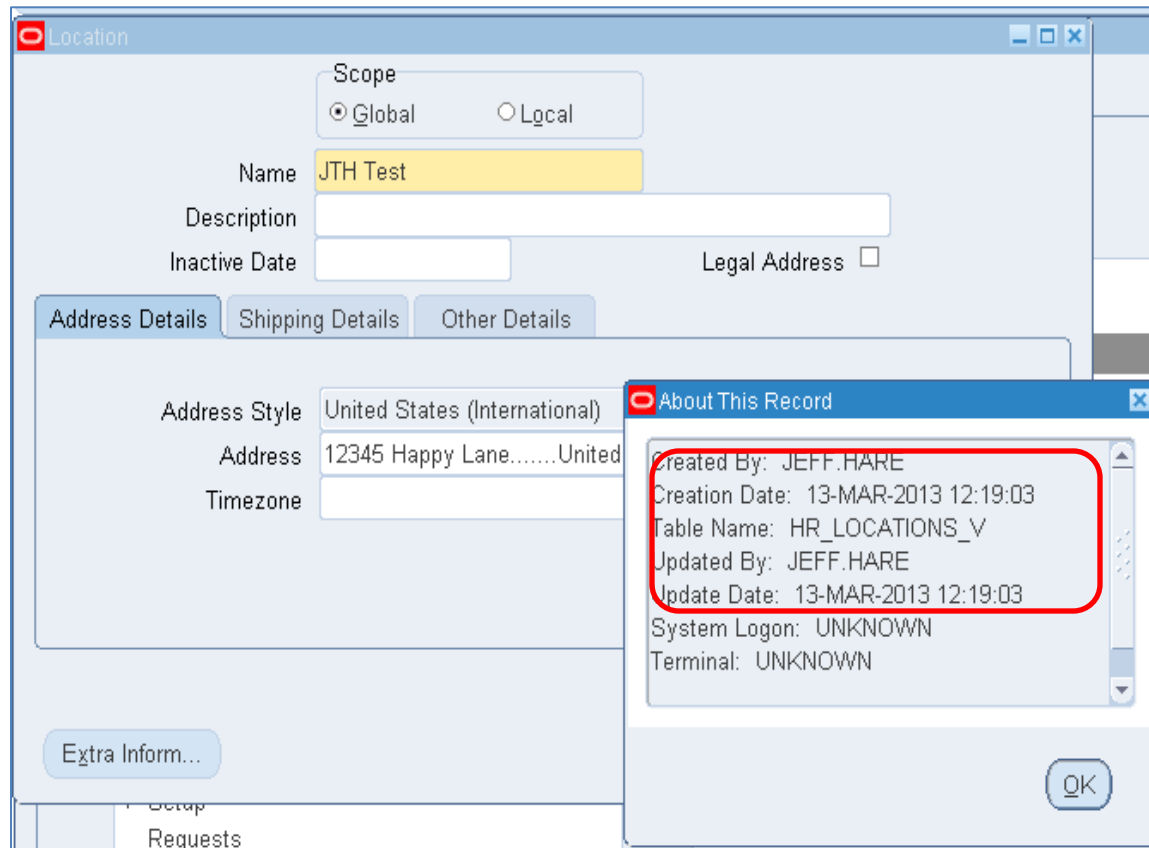
Application Diagnostics

- Risks: Back door access to maintain data not visible through forms such as IDs



Application Diagnostics

- Example – before:



Application Diagnostics

- Example – change made:

The screenshot shows the SAP 'Location' configuration dialog. The 'Name' field is highlighted in yellow and contains 'JTH Test'. The 'Scope' is set to 'Global'. The 'Address Details' tab is active, showing 'Address Style' as 'United States (International)', 'Address' as '1 Fraudulent Address.....', and 'Timezone' as an empty field. A 'Legal Address' checkbox is present and unchecked. An 'Examine Field and Variable Values' dialog is overlaid on the main window, with a red circle highlighting the 'Block', 'Field', and 'Value' fields. The 'Block' field contains 'LOC', the 'Field' field contains 'ADDRESS_LINE_1', and the 'Value' field contains '1 Fraudulent Address'. The 'OK' and 'Cancel' buttons are visible at the bottom of the popup.

| Block | Field | Value |
|-------|----------------|----------------------|
| LOC | ADDRESS_LINE_1 | 1 Fraudulent Address |

Application Diagnostics

- Example – after:

The screenshot shows a web-based application window titled "Location". The main form contains the following fields and controls:

- Scope:** Radio buttons for "Global" (selected) and "Local".
- Name:** Text input field containing "JTH Test".
- Description:** Text input field.
- Inactive Date:** Text input field.
- Legal Address:** Check box.
- Address Details:** Tabbed interface with "Address Details" selected. Fields include:
 - Address Style:** "United States (International)"
 - Address:** "1 Fraudulent Address.....Unit"
 - Timezone:** Text input field.

An "About This Record" dialog box is overlaid on the form, displaying the following metadata:

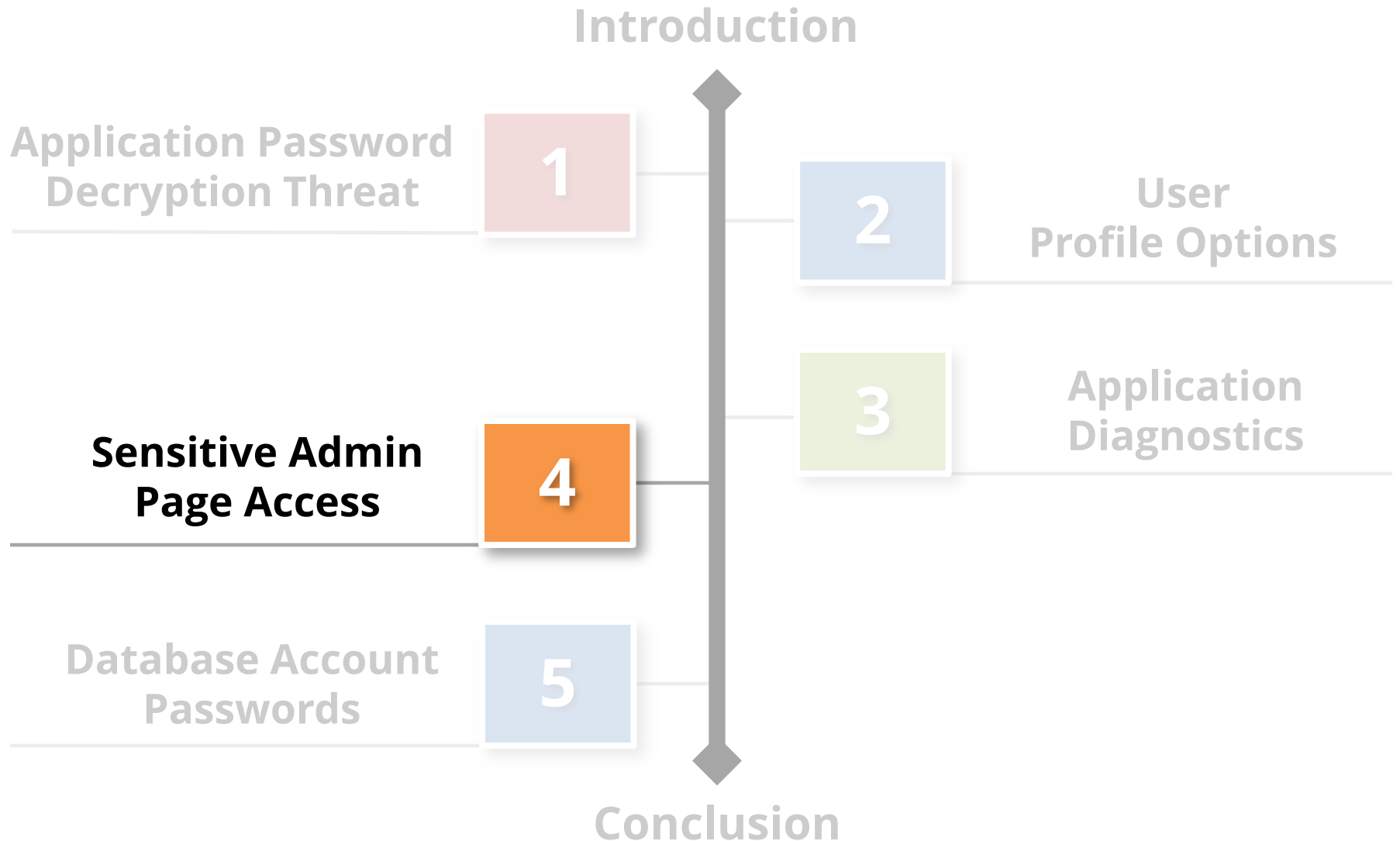
- Created By: JEFF.HARE
- Creation Date: 13-MAR-2013 12:19:03
- Table Name: HR_LOCATIONS_V
- Updated By: JEFF.HARE
- Update Date: 13-MAR-2013 12:40:04
- System Logon: UNKNOWN
- Terminal: UNKNOWN

The "Updated By" and "Update Date" fields in the dialog are highlighted with a red rectangle. An "OK" button is visible at the bottom right of the dialog.

Application Diagnostics

- Recommendations:
 - Do not allow in Prod for ANYONE other than those that already have access to the APPS password.
 - See more recommendations related to profile options in earlier section on profile options

Agenda



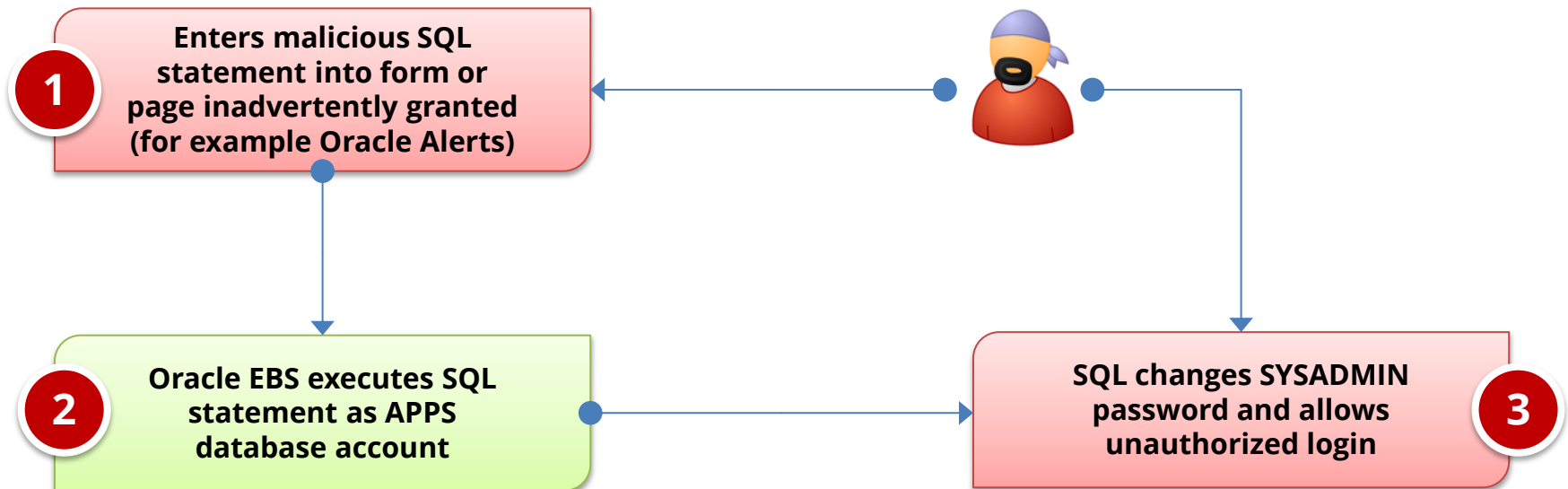
Sensitive Administrative Pages

MOS 1334930.1 *Sensitive Administrative Pages in Oracle E-Business Suite*

Some **forms** and **pages** in Oracle E-Business Suite allow a user to modify the functionality of the applications by specifying values such as **SQL statements, SQL fragments** such as WHERE clauses, HTML strings, and **operating system commands** or environment variables.

Threat

Non-privileged users may be able to execute SQL as the APPS database account or operating system commands as the database owner.



Forms that Allow SQL (Partial Listing)

- Applications
- Attribute Mapping
- Attribute Mapping Details
- Audit Statements
- Business Rule Workbench
- Create QuickPaint Inquiry
- Custom Stream Advanced Setup
- Defaulting Rules
- Define Assignment Set
- Define Data Group
- Define Data Stream
- Define Descriptive Flexfield Segments
- Define Dynamic Resource Groups
- Define Function
- Define Pricing Formulas
- Define Pricing Formulas
- Define Security Profile
- Define Validation Templates
- Define Value Set
- Define WMS Rules
- Dynamic Trigger Maintenance
- Foundation Objects
- PL/SQL tester
- QA - Collection Plan Workbench
- Register Oracle IDs
- SpreadTable Diagnostics Form
- Spreadtable Metadata Administration
- Workflow Activity Approval Configuration Framework
- Workflow Process Configuration Framework
- Write Formula

Sensitive Administrative Pages

- ❖ **Sensitive forms and pages often not given appropriate emphasis in SOD matrices**

Review SOD matrices to verify all functions are listed

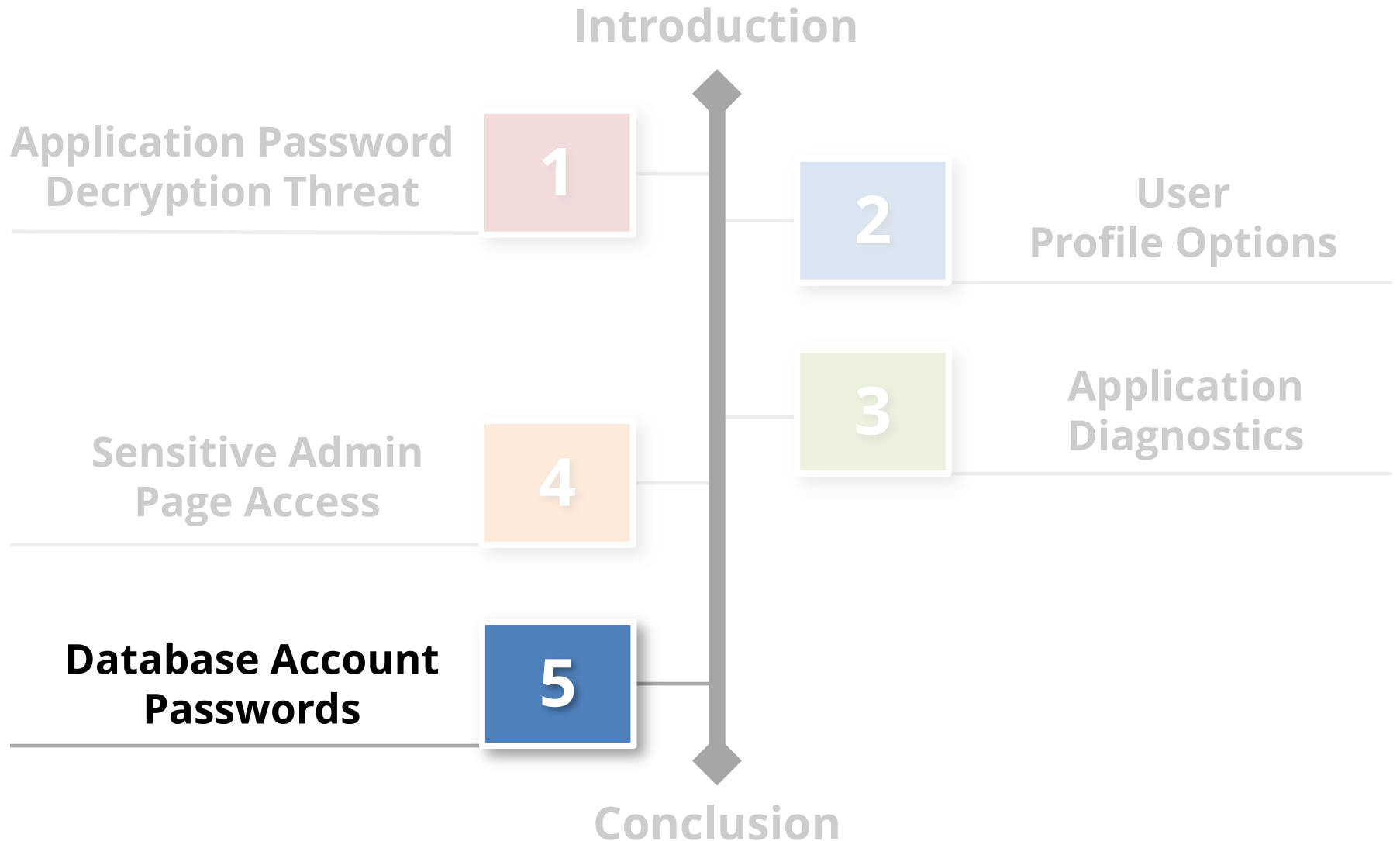
- ❖ **Oracle listings of sensitive forms and pages are not complete due to the complexity of the application**

Very difficult to identify every possible form and page

- ❖ **User access at the function level must be reviewed to identify privilege violations**

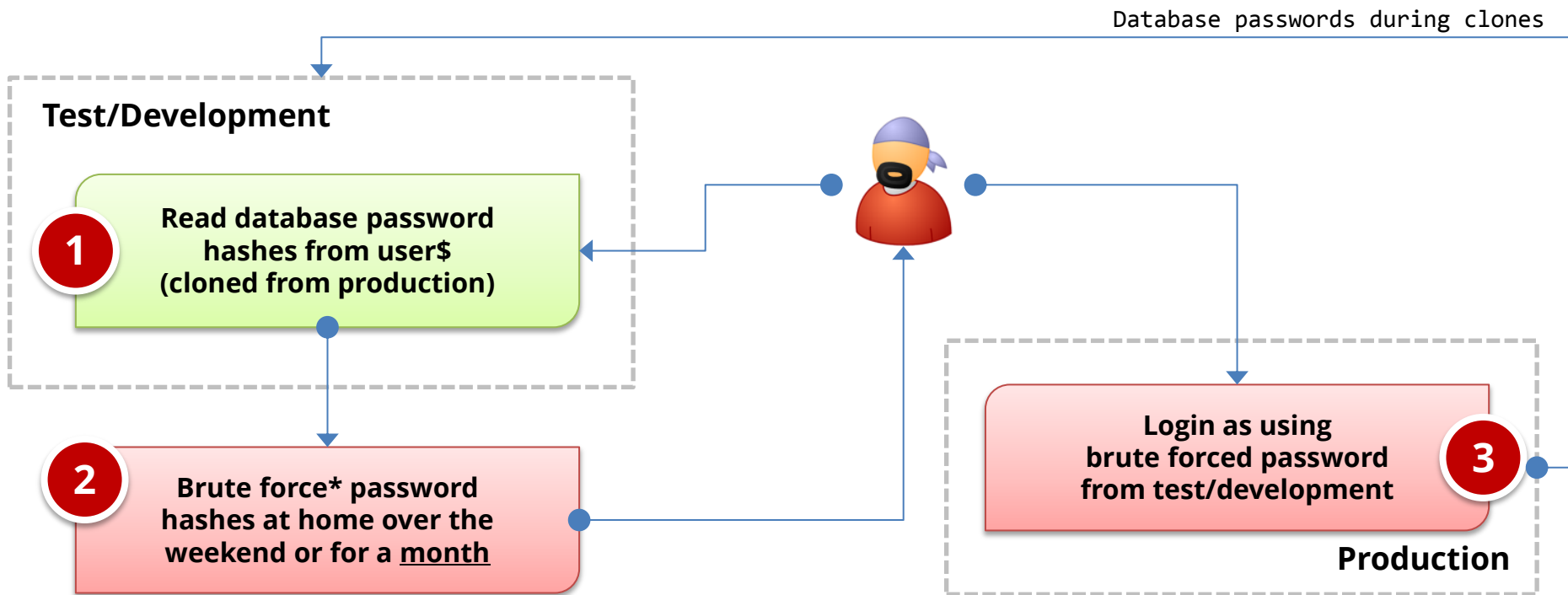
Use Oracle provided SQL script to get a listing of function access

Agenda



Threat

Default or weak database passwords may allow unauthorized access to the database. Almost every database account can have privileged access.



*Google: oracle password cracker

Database Password Facts

- ❖ **Oracle Database password algorithm published**
 - Oracle 11g – hash changed to SHA-1 – old DES hash also stored
- ❖ **Hash is unique to the username, but common across all versions and platforms of the Oracle database**
 - **SYSTEM/MANAGER is always D4DF7931AB130E37 in every Oracle database in the world**
- ❖ **Database password hashes cloned to development**

EBS Database Account Facts

- ❖ **300+** database accounts by default
 - One account for each module (GL=GL) and a few extras (APPS)
 - Default password for almost all accounts is the username
- ❖ Every EBS database account has significant privileges
- ❖ A new database account is added for each new product module during an upgrade or patching
 - R12.1 upgrade = CA, DDR, DNA, DPP, FTP, GMO, IBW, INL, IPM, ITA, JMF, MTH, PFT, QPR, RRS, ...

Default Oracle Password Statistics

| Database Account | Default Password | Exists in Database % | Default Password % |
|------------------|-------------------|----------------------|--------------------|
| SYS | CHANGE_ON_INSTALL | 100% | 3% |
| SYSTEM | MANAGER | 100% | 4% |
| DBSNMP | DBSNMP | 99% | 52% |
| OUTLN | OUTLN | 98% | 43% |
| MDSYS | MDSYS | 77% | 18% |
| ORDPLUGINS | ORDPLUGINS | 77% | 16% |
| ORDSYS | ORDSYS | 77% | 16% |
| XDB | CHANGE_ON_INSTALL | 75% | 15% |
| DIP | DIP | 63% | 19% |
| WMSYS | WMSYS | 63% | 12% |
| CTXSYS | CTXSYS | 54% | 32% |

* Sample of 120 production databases

Brute Forcing Database Passwords

A number of efficient password brute forcing programs exist for Oracle

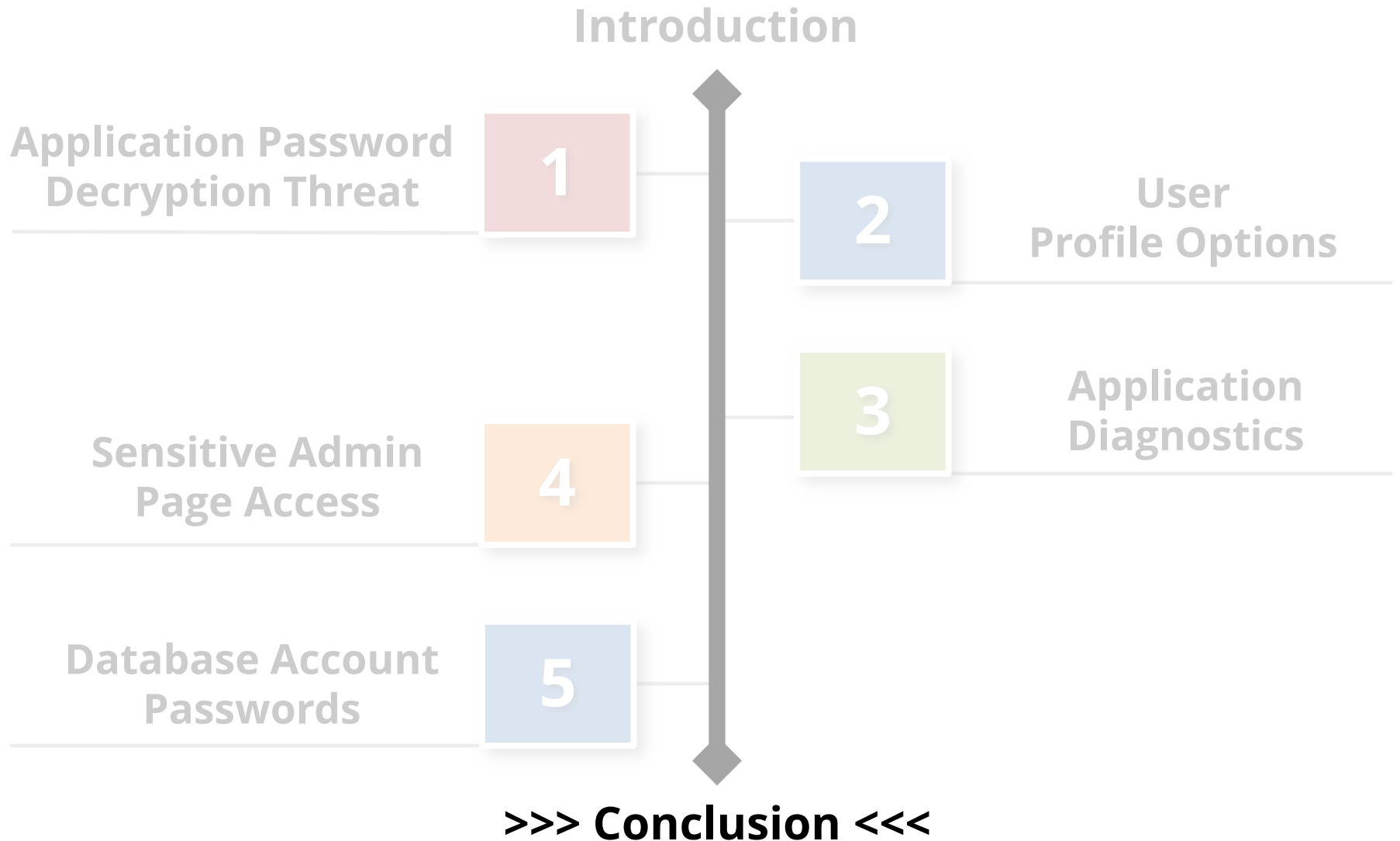
- Speed is at least 1 million passwords per second for desktop/laptop
- Speed is around 100 million passwords per second for specialized hardware (FGPA/GPU)
- Only the username and hash are required
- Estimated time to brute force a password of x length –

| Length | Permutations | Time (desktop) | Time (GPU) |
|---------------|-----------------------|-----------------------|-------------------|
| 1 | 26 (26) | 0 seconds | 0 seconds |
| 2 | 1,040 (26 x 39) | 0 seconds | 0 seconds |
| 3 | 40,586 (26 x 39 x 39) | 0 seconds | 0 seconds |
| 4 | 1,582,880 | 1.5 seconds | 0 seconds |
| 5 | 61,732,346 | 2 minute | 6 seconds |
| 6 | 2,407,561,520 | 40 minutes | 24 seconds |
| 7 | 93,894,899,306 | 1 day | 15 minutes |
| 8 | 3,661,901,072,960 | 42 days | 10 hours |
| 9 | 142,814,141,845,466 | 1,600 days | 16 days |

How to Check Database Passwords

- ❖ Use Oracle's **DBA_USERS_WITH_DEFPWD**
 - Limited set of accounts
 - Single password for each account
- ❖ **Command line tools** (orabf, etc.)
 - Difficult to run – command line only
- ❖ **AppSentry**
 - Checks all database accounts
 - Uses passwords lists - > 1 million passwords
 - Allows custom passwords

Agenda



Conclusions

- Security is complicated, not a one time event, and ever-changing
- Oracle's security documents cannot be relied upon as complete

Upcoming Webinars

**Sensitive Administrative
Pages in Oracle EBS: Are You
Overlooking This Threat**

Wednesday, April 24th, 2013

2:00pm EDT

www.integrigy.com/upcoming-events

**Oracle EBS Account
Password Decryption Threat
Explored**

Thursday, May 23rd, 2013

2:00m EDT

www.integrigy.com/upcoming-events

Resources

Integrigy's Website

www.integrigy.com

Oracle EBS Security Whitepapers and Blog

ERP Risk Advisors Oracle Internal Controls and Security List Server

<http://groups.yahoo.com/group/OracleSox>

ERP Risk Advisors Internal Controls Repository

<http://tech.groups.yahoo.com/group/oracleappsiinternalcontrols>

Jeff's Book

Oracle E-Business Suite Controls: Application Security Best Practices [[Amazon](#)]

Oracle Support Security Notes (MOS)

Security Configuration

189367.1 – 11i
403537.1 – R12

DMZ Configuration

287176.1 – 11i
380490.1 – R12

Other Resources

- Recorded webinars at:
- <http://www.erpra.net/WebinarAccessPage.html>
- Free 10,000 assessment from ERP Risk Advisors. Details at: www.erpra.net

Contact Information

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